



Dhaka Power Distribution Company Ltd. (DPDC)

Customer Feedback Detail Report

Date: 01-Dec-2021 To 09-Dec-2021

*** This Report Indicates Either Service or Behavior is :: Very Good ***

SI	Nocs	Mobile No	Cust. Num	Services	Service	Behavior	Date	Duration
1	Motijheel	01729959083	10346248	Account Closure,,	Very Good	Excellent	01-12-2021	67:24:02
2	Shyampur	01964079194	28815521	Penal Bill,,	Very Good	Excellent	01-12-2021	31:57:08
3	Fatullah	01601766025	24550902	Meter Exchange,,	Very Good	Excellent	01-12-2021	00:00:37
4	Motijheel	01929490771	10380337	Meter Exchange,,	Very Good	Excellent	01-12-2021	720:07:37
5	Motijheel	01929490771	10379871	Meter Exchange,,	Very Good	Excellent	01-12-2021	720:04:12
6	Motijheel	01941105578	10387071	Name/Address Change,,	Very Good	Excellent	01-12-2021	691:18:15
7	Motijheel	01941105578	10387090	Terminal Cover Open,,	Very Good	Excellent	01-12-2021	672:36:18
8	Motijheel	01819476979	10401066	RC/DC Bill,,	Very Good	Excellent	01-12-2021	672:00:31
9	Motijheel	01912493243	10226751	Meter Exchange,,	Very Good	Excellent	01-12-2021	671:51:52
10	Motijheel	01714475988	10178309	Meter Testing,,	Very Good	Excellent	01-12-2021	671:23:54
11	Motijheel	01719219411	10026621	Meter Exchange,,	Very Good	Excellent	01-12-2021	671:06:26
12	Motijheel	01714131544	10027492	Meter Exchange,,	Very Good	Excellent	01-12-2021	670:38:46
13	Motijheel	01726727103	10254596	Meter Exchange,,	Very Good	Excellent	01-12-2021	668:59:24
14	N.Gonj (West)	01829590887	14177779	Meter Exchange,,	Very Good	Excellent	01-12-2021	241:58:49
15	N.Gonj (West)	01715823627	13920431	Account Closure,,	Very Good	Excellent	01-12-2021	241:41:55
16	N.Gonj (West)	01671488216	14498338	RC/DC Bill,,	Very Good	Excellent	01-12-2021	143:37:22
17	N.Gonj (West)	01685171132	14135167	Tariff Change,,	Very Good	Excellent	01-12-2021	144:07:08
18	Paribag	01831933564	17611149	Meter Exchange,,	Very Good	Excellent	01-12-2021	146:47:50
19	N.Gonj (West)	01914855110	14272577	Meter Exchange,,	Very Good	Excellent	01-12-2021	145:19:11
20	N.Gonj (West)	01685171132	14135167	Construction Bill,,	Very Good	Excellent	01-12-2021	165:53:35
21	Paribag	01716288818	16054740	Meter Exchange,,	Very Good	Excellent	01-12-2021	72:53:23
22	N.Gonj (West)	01685171132	14135167	Meter Transfer,,	Very Good	Excellent	01-12-2021	165:54:23
23	N.Gonj (West)	01914123966	14485054	RC/DC Bill,,	Very Good	Excellent	01-12-2021	213:54:48
24	N.Gonj (West)	01837244960	14423514	RC/DC Bill,,	Very Good	Excellent	01-12-2021	214:05:28
25	Shyampur	01883688894	24583608	RC/DC Bill,,	Very Good	Excellent	01-12-2021	148:22:32
26	Dhanmondi	01713003120	26181024	RC/DC Bill,,	Very Good	Excellent	01-12-2021	697:00:00
27	Dhanmondi	01819191093	26019291	New Application,,	Very Good	Excellent	01-12-2021	653:56:00
28	Dhanmondi	01983605468	16810557	New Application,,	Very Good	Excellent	01-12-2021	653:54:23

29	Dhanmondi	01749505427 26124720	New Application,,	Very Good	Excellent	01-12-2021	653:52:24
30	Dhanmondi	01715538377 26051929	Meter Inspection,,	Very Good	Excellent	01-12-2021	551:38:55
31	Dhanmondi	01790069443 26129859	RC/DC Bill,,	Very Good	Excellent	01-12-2021	504:25:14
32	Dhanmondi	01622222223 26071497	New Application,,	Very Good	Excellent	01-12-2021	482:03:13
33	Dhanmondi	01712680504 26224131	New Application,,	Very Good	Excellent	01-12-2021	413:45:40
34	Dhanmondi	01715970288 26124720	New Application,,	Very Good	Excellent	01-12-2021	413:42:40
35	Dhanmondi	01713266075 26845920	Name/Address Change,,	Very Good	Excellent	01-12-2021	385:46:01
36	Dhanmondi	01760224847 26097880	RC/DC Bill,,	Very Good	Excellent	01-12-2021	361:34:44
37	Dhanmondi	01720348870 26193278	,,	Very Good	Excellent	01-12-2021	318:32:22
38	Dhanmondi	01624868056 26131935	RC/DC Bill,,	Very Good	Excellent	01-12-2021	317:21:13
39	Dhanmondi	01785772295 26124720	New Application,,	Very Good	Excellent	01-12-2021	311:55:54
40	Dhanmondi	01633372992 16927276	New Application,,	Very Good	Excellent	01-12-2021	311:50:25
41	Dhanmondi	01827825120 26111593	New Application,,	Very Good	Excellent	01-12-2021	311:47:54
42	Dhanmondi	01759532008 16977554	New Application,,	Very Good	Excellent	01-12-2021	311:45:55
43	Dhanmondi	01617943909 16879041	RC/DC Bill,,	Very Good	Excellent	01-12-2021	196:49:37
44	Dhanmondi	01617943909 16879037	RC/DC Bill,,	Very Good	Excellent	01-12-2021	196:48:33
45	Dhanmondi	01714690680 26206752	RC/DC Bill,,	Very Good	Excellent	01-12-2021	172:09:00
46	Dhanmondi	01711338348 26144693	Load Increase,,	Very Good	Excellent	01-12-2021	96:35:33
47	Dhanmondi	01924721593 26126549	RC/DC Bill,,	Very Good	Excellent	01-12-2021	54:22:32
48	Dhanmondi	01922302351 26117501	Name/Address Change,,	Very Good	Excellent	01-12-2021	28:11:51
49	Shyampur	01918670660 22978381	RC/DC Bill,,	Very Good	Excellent	01-12-2021	146:34:01
50	Shyampur	01966680233 22912355	RC/DC Bill,,	Very Good	Excellent	01-12-2021	146:20:24
51	Shyampur	01912453567 22984333	RC/DC Bill,,	Very Good	Excellent	01-12-2021	146:19:23
52	Shyampur	01715669360 22723803	Penal Bill,,	Very Good	Excellent	01-12-2021	146:38:18
53	Shyampur	01710726430 22680435	Meter Exchange,,	Very Good	Excellent	01-12-2021	77:14:25
54	Shyampur	01704614440 22799362	Solar Inspection,,	Very Good	Excellent	01-12-2021	75:46:23
55	Motijheel	01716320960 10224005	Clearence Certificate,,	Very Good	Excellent	01-12-2021	143:08:14
56	Motijheel	01318329259 10473576	Solar Inspection,,	Very Good	Excellent	02-12-2021	600:00:55
57	Motijheel	01916063293 10466817	RC/DC Bill,,	Very Good	Excellent	02-12-2021	597:45:20
58	Motijheel	01770040212 23191222	RC/DC Bill,,	Very Good	Excellent	02-12-2021	597:26:46
59	Motijheel	01715421467 10429973	Meter Exchange,,	Very Good	Excellent	02-12-2021	596:03:42
60	Motijheel	01552435161 10440831	Name/Address Change,,	Very Good	Excellent	02-12-2021	575:59:16
61	Motijheel	01716992528 10516075	Account Closure,,	Very Good	Excellent	02-12-2021	570:50:50

62	Motijheel	01712864614 10224721	Name/Address Change,,	Very Good	Excellent	02-12-2021	549:33:22
63	Motijheel	01718358130 10510860	Others,,	Very Good	Excellent	02-12-2021	547:31:24
64	Motijheel	01716330501 10016961	Others,,	Very Good	Excellent	02-12-2021	527:52:35
65	Motijheel	01627919051 10417541	Meter Exchange,,	Very Good	Excellent	02-12-2021	504:25:19
66	Motijheel	01916155315 10419035	Tariff Change,,	Very Good	Excellent	02-12-2021	500:17:21
67	Motijheel	01731593316 10248680	Meter Exchange,,	Very Good	Excellent	02-12-2021	431:37:25
68	Motijheel	01817108849 10387090	Tariff Change,,	Very Good	Excellent	02-12-2021	430:22:49
69	Motijheel	01716319516 10409470	Bill Correction,,	Very Good	Excellent	02-12-2021	408:49:04
70	Motijheel	01825041965 10056410	Clearance Certificate,,	Very Good	Excellent	02-12-2021	408:23:55
71	Motijheel	01673545884 10536116	Tariff Change,,	Very Good	Excellent	02-12-2021	408:21:56
72	Maniknagar	01670873797 10884257	Meter Exchange,,	Very Good	Excellent	02-12-2021	47:40:36
73	Maniknagar	01670873797 10884223	Meter Exchange,,	Very Good	Excellent	02-12-2021	47:40:06
74	Maniknagar	01670873797 10884242	Meter Exchange,,	Very Good	Excellent	02-12-2021	47:39:46
75	Maniknagar	01670873797 10884238	Meter Exchange,,	Very Good	Excellent	02-12-2021	47:39:22
76	Maniknagar	01670873797 25570917	Meter Exchange,,	Very Good	Excellent	02-12-2021	47:38:57
77	Maniknagar	01670873797 25570902	Meter Exchange,,	Very Good	Excellent	02-12-2021	47:38:34
78	Maniknagar	01670873797 25570921	Meter Exchange,,	Very Good	Excellent	02-12-2021	47:38:02
79	Maniknagar	01819990835 21878110	Tariff Change,,	Very Good	Excellent	02-12-2021	47:26:52
80	Maniknagar	01911382369 10751362	Meter Exchange,,	Very Good	Excellent	02-12-2021	47:22:44
81	Maniknagar	01932856020 15222082	Tariff Change,,	Very Good	Excellent	02-12-2021	47:16:46
82	Maniknagar	01710371378 21517035	Meter Exchange,,	Very Good	Excellent	02-12-2021	47:12:05
83	Maniknagar	01913140385 25606269	Meter Exchange,,	Very Good	Excellent	02-12-2021	47:10:36
84	Maniknagar	01913140385 25606269	Meter Testing,,	Very Good	Excellent	02-12-2021	47:10:10
85	Maniknagar	01913382422 21705320	Tariff Change,,	Very Good	Excellent	02-12-2021	47:06:21
86	Maniknagar	01711937344 21652468	Meter Transfer,,	Very Good	Excellent	02-12-2021	47:05:07
87	Maniknagar	01711937344 21708749	Meter Transfer,,	Very Good	Excellent	02-12-2021	47:04:45
88	Maniknagar	01680168350 10651578	Meter Exchange,,	Very Good	Excellent	02-12-2021	44:22:24
89	Tejgaon	01997959794 37073953	Meter Transfer,,	Very Good	Excellent	02-12-2021	24:17:49
90	Maniknagar	01771859972 11001456	RC/DC Bill,,	Very Good	Excellent	02-12-2021	05:32:12
91	Maniknagar	01776017284 10999891	RC/DC Bill,,	Very Good	Excellent	02-12-2021	02:19:41
92	Maniknagar	01618698757 21641621	RC/DC Bill,,	Very Good	Excellent	02-12-2021	02:41:30
93	Motijheel	01797321634 10223596	Name/Address Change,,	Very Good	Excellent	05-12-2021	429:24:12
94	Kazla	01687802140 12202908	No Electricity (single),No Electricity (single),	Very Good	Excellent	05-12-2021	00:01:22

95	Shyampur	01718089625 22695819	Name/Address Change,,	Very Good	Excellent	05-12-2021	237:12:46
96	Motijheel	01712368558 10164328	Shutdown Bill,,	Very Good	Excellent	05-12-2021	428:36:59
97	Shyampur	01716859020 2849841	RC/DC Bill,,	Very Good	Excellent	05-12-2021	121:49:36
98	Motijheel	01819508163 10280523	Clearance Certificate,,	Very Good	Excellent	05-12-2021	145:43:15
99	Motijheel	01923082829 10348009	Meter Exchange,,	Very Good	Excellent	05-12-2021	145:36:54
100	Shyampur	01887452196 22879773	Account Closure,,	Very Good	Excellent	05-12-2021	117:26:14
101	Motijheel	01715077408 10465630	Meter Exchange,,	Very Good	Excellent	05-12-2021	144:40:36
102	Shyampur	01918131775 24503309	Name/Address Change,,	Very Good	Excellent	05-12-2021	117:05:40
103	Shyampur	01918131775 22758562	Name/Address Change,,	Very Good	Excellent	05-12-2021	117:00:56
104	Motijheel	01712794637 10092755	Name/Address Change,,	Very Good	Excellent	05-12-2021	120:10:47
105	Motijheel	01712224825 10160772	Name/Address Change,,	Very Good	Excellent	05-12-2021	120:03:23
106	Motijheel	01711694622 10486173	Load Increase,,	Very Good	Excellent	05-12-2021	119:47:42
107	Motijheel	01741581079 10436995	Name/Address Change,,	Very Good	Excellent	05-12-2021	404:16:23
108	Motijheel	01716992528 10517213	Clearance Certificate,,	Very Good	Excellent	05-12-2021	337:27:49
109	Motijheel	01716992528 10516075	Clearance Certificate,,	Very Good	Excellent	05-12-2021	337:22:32
110	Motijheel	01743171014 10090246	Terminal Cover Open,,	Very Good	Excellent	05-12-2021	334:43:03
111	Motijheel	01819050710 10159622	Name/Address Change,,	Very Good	Excellent	05-12-2021	334:38:07
112	Motijheel	01713067657 10308565	Name/Address Change,,	Very Good	Excellent	05-12-2021	333:09:53
113	Motijheel	01717311821 10459000	Others,,	Very Good	Excellent	05-12-2021	333:01:22
114	Motijheel	01743171014 10090246	Terminal Cover Open,,	Very Good	Excellent	05-12-2021	332:53:36
115	Motijheel	01918949925 10495647	Terminal Cover Open,,	Very Good	Excellent	05-12-2021	332:52:43
116	Motijheel	01757441150 10161291	Meter Exchange,,	Very Good	Excellent	05-12-2021	332:22:11
117	Shyampur	01616190216 2267660	RC/DC Bill,,	Very Good	Excellent	05-12-2021	73:41:28
118	Shyampur	01976227483 12740669	No Electricity (phase 1/ phase 3),No Electricity (single),	Very Good	Excellent	05-12-2021	70:30:37
119	Shyampur	01976227483 12740669	No Electricity (single),No Electricity (single),	Very Good	Excellent	05-12-2021	70:28:04
120	Shyampur	01675716457 24631264	Construction Bill Closed,,	Very Good	Excellent	05-12-2021	01:47:56
121	Tejgaon	01713633773 16630633	Others,,	Very Good	Excellent	05-12-2021	02:05:28
122	Satmasjid	01949681479 31511666	No Electricity (single),No Electricity (single),	Very Good	Excellent	05-12-2021	00:06:38
123	Motijheel	01911567242 10519071	Clearance Certificate,,	Very Good	Excellent	05-12-2021	101:33:28
124	Motijheel	01712274648 10340785	Clearance Certificate,,	Very Good	Excellent	05-12-2021	317:57:26
125	Motijheel	01712274648 10340785	Clearance Certificate,,	Very Good	Excellent	05-12-2021	317:23:40
126	Motijheel	01722112228 10227033	Name/Address Change,,	Very Good	Excellent	05-12-2021	317:01:41
127	Motijheel	01919033743 10127840	Meter Exchange,,	Very Good	Excellent	05-12-2021	313:52:35

128	Motijheel	01611655549 10335859	RC/DC Bill,,	Very Good	Excellent	05-12-2021	293:45:28
129	Motijheel	01818177617 10466338	Load Increase,,	Very Good	Excellent	05-12-2021	245:05:22
130	Motijheel	01819128596 10345409	Name/Address Change,,	Very Good	Excellent	05-12-2021	174:19:14
131	Motijheel	01716025003 10437616	Name/Address Change,,	Very Good	Excellent	05-12-2021	174:16:11
132	Motijheel	01716025003 10453088	Name/Address Change,,	Very Good	Excellent	05-12-2021	174:06:39
133	Motijheel	01731490412 10027691	Shutdown Bill,,	Very Good	Excellent	05-12-2021	428:34:50
134	Motijheel	01708920108 10056731	Name/Address Change,,	Very Good	Excellent	06-12-2021	119:29:25
135	N.Gonj (West)	01730866759 13947043	Meter Exchange,,	Very Good	Excellent	06-12-2021	105:24:59
136	Motijheel	01718887430 10548514	Meter Exchange,,	Very Good	Excellent	06-12-2021	94:34:09
137	Motijheel	01711587284 10160306	Meter Exchange,,	Very Good	Excellent	06-12-2021	92:28:13
138	N.Gonj (East)	01925674743 24017561	Meter/Reading Related Problem,,	Very Good	Excellent	06-12-2021	21:30:12
139	N.Gonj (East)	01712526618 24339627	RC/DC Bill,,	Very Good	Excellent	06-12-2021	147:30:16
140	N.Gonj (East)	01723755096 24159811	Meter/Reading Related Problem,,	Very Good	Excellent	06-12-2021	168:32:44
141	N.Gonj (East)	01711954198 24542634	Meter/Reading Related Problem,,	Very Good	Excellent	06-12-2021	267:10:15
142	Lalbag	01915191616 10075543	Name/Address Change,,	Very Good	Excellent	06-12-2021	118:32:24
143	Lalbag	01937029092 11653940	Others,,	Very Good	Excellent	06-12-2021	98:55:52
144	Lalbag	01911391706 11656269	Meter Exchange,,	Very Good	Excellent	06-12-2021	03:18:48
145	Maniknagar	01924755820 10840096	Construction Bill,,	Very Good	Excellent	06-12-2021	121:00:43
146	Kamrangirchar	01713009034 30966381	Construction Bill Closed,,	Very Good	Excellent	06-12-2021	125:06:01
147	Kamrangirchar	01713009034 30555499	Tariff Change,,	Very Good	Excellent	06-12-2021	125:05:10
148	Motijheel	01719433555 10160289	Name/Address Change,,	Very Good	Excellent	06-12-2021	119:02:36
149	Shyampur	01684293351 22557256	RC/DC Bill,,	Very Good	Excellent	07-12-2021	48:02:54
150	Shyampur	01613358330	No Electricity (phase 1/ phase 3),No Electricity (single),	Very Good	Excellent	07-12-2021	36:16:34
151	Shyampur	01713063092 22729982	Service Wire Change,,	Very Good	Excellent	07-12-2021	23:45:31
152	Kazla	01711358995 12295753	No Electricity (single),No Electricity (single),	Very Good	Excellent	07-12-2021	00:03:46
153	Tejgaon	01902915601 16633125	Meter Exchange,,	Very Good	Excellent	07-12-2021	02:11:59
154	Kazla	01823015504 12548771	No Electricity (single),No Electricity (single),	Very Good	Excellent	07-12-2021	00:03:06
155	Tejgaon	01845525596 37130661	Permanent Disconnection on Customer Request,,	Very Good	Excellent	07-12-2021	24:28:55
156	Tejgaon	01916048884 16037064	Fuse Call/Supply/Installation/Fuse Repair,,	Very Good	Excellent	08-12-2021	00:02:24
157	Kazla	01608108116 12354837	No Electricity (single),No Electricity (single),	Very Good	Excellent	08-12-2021	00:01:36
158	Kazla	01819091852 12341089	No Electricity (single),No Electricity (single),	Very Good	Excellent	08-12-2021	00:03:23
159	Lalbag	01728762691 11866362	RC/DC Bill,,	Very Good	Excellent	08-12-2021	43:13:45
160	N.Gonj (East)	01984353306 24322270	Meter/Reading Related Problem,,	Very Good	Excellent	09-12-2021	00:46:47

161	N.Gonj (East) 01715154399 24268408	Meter/Reading Related Problem,,	Very Good	Excellent	09-12-2021	00:29:44
162	N.Gonj (East) 01674950450 24198013	Meter/Reading Related Problem,,	Very Good	Excellent	09-12-2021	00:12:00