



Dhaka Power Distribution Company Ltd. (DPDC)

Customer Feedback Detail Report

Date: 01-Dec-2021 To 09-Dec-2021

*** This Report Indicates Either Service or Behavior is :: Good ***

SI	Nocs	Mobile No	Cust. Num	Services	Service	Behavior	Date	Duration
1	Dhanmondi	01952799260	16784639	RC/DC Bill,,	Good	Excellent	01-12-2021	723:14:34
2	Motijheel	01822955648	10454048	Meter Exchange,,	Good	Excellent	01-12-2021	671:53:22
3	Dhanmondi	01961361822	26206023	RC/DC Bill,,	Good	Excellent	01-12-2021	674:14:15
4	Dhanmondi	01717661465	17079578	RC/DC Bill,,	Good	Excellent	01-12-2021	653:50:26
5	Dhanmondi	01778422858	16849410	Meter Testing,,	Good	Excellent	01-12-2021	510:41:21
6	Dhanmondi	01711789286	26130231	RC/DC Bill,,	Good	Excellent	01-12-2021	504:21:26
7	Dhanmondi	01711200368	17052947	RC/DC Bill,,	Good	Excellent	01-12-2021	503:37:40
8	Dhanmondi	01712835945	26137578	New Application,,	Good	Excellent	01-12-2021	482:00:08
9	Dhanmondi	01752901922	26120380	RC/DC Bill,,	Good	Excellent	01-12-2021	413:54:11
10	Mugdapara	01824688493	25656091	No Electricity (single),No Electricity (single),	Good	Excellent	01-12-2021	00:09:14
11	Shyampur	01966680233	22624720	RC/DC Bill,,	Good	Excellent	01-12-2021	146:24:17
12	Shyampur	01969234924	28809601	Penal Bill,,	Good	Excellent	01-12-2021	75:32:12
13	Shyampur	01777783482	22692566	Account Closure,,	Good	Excellent	01-12-2021	74:26:03
14	Shyampur	01777783482	22882330	Account Closure,,	Good	Excellent	01-12-2021	74:24:46
15	Shyampur	01777783482	22882491	Account Closure,,	Good	Excellent	01-12-2021	74:23:14
16	Shyampur	01921042250	22816262	Temporary Connection,,	Good	Excellent	01-12-2021	53:47:24
17	Shyampur	01716859020	22849841	RC/DC Bill,,	Good	Excellent	01-12-2021	31:30:47
18	Shyampur	01712838980	22781567	Meter Testing,,	Good	Excellent	01-12-2021	29:22:36
19	N.Gonj (West)	01950556296	14077202	Meter Exchange,,	Good	Excellent	01-12-2021	241:52:24
20	N.Gonj (West)	01715823627	13920431	Meter Exchange,,	Good	Excellent	01-12-2021	241:19:36
21	Motijheel	01712484793	10185918	Tariff Change,,	Good	Excellent	01-12-2021	45:38:18
22	Motijheel	01819436901	10420823	Terminal Cover Open,,	Good	Excellent	01-12-2021	67:27:09
23	Motijheel	01913484220	10209849	Terminal Cover Open,,	Good	Excellent	01-12-2021	720:12:17
24	Motijheel	01913660861	10422641	Meter Transfer,,	Good	Excellent	01-12-2021	672:23:13
25	Motijheel	01684897446	10527301	Meter Transfer,,	Good	Excellent	01-12-2021	672:17:52
26	Dhanmondi	01686308871	17190011	RC/DC Bill,,	Good	Excellent	01-12-2021	723:36:21
27	Motijheel	01914635432	10354221	Tariff Change,,	Good	Excellent	01-12-2021	671:21:38
28	Dhanmondi	01715020183	26192640	RC/DC Bill,,	Good	Excellent	01-12-2021	720:28:27

29	Maniknagar	01829137782 25783038	Suplimentary Bill,,	Good	Excellent	02-12-2021	47:51:14
30	Maniknagar	01981842526 25780758	Meter Transfer,,	Good	Excellent	02-12-2021	47:46:34
31	Maniknagar	01981842526 25780809	Meter Transfer,,	Good	Excellent	02-12-2021	47:45:45
32	Maniknagar	01981842526 25780851	Meter Transfer,,	Good	Excellent	02-12-2021	47:45:05
33	Maniknagar	01981842526 11002191	Meter Transfer,,	Good	Excellent	02-12-2021	47:44:29
34	Maniknagar	01920883088 25625585	Meter Exchange,,	Good	Excellent	02-12-2021	47:34:35
35	Maniknagar	01920883088 10884416	Meter Exchange,,	Good	Excellent	02-12-2021	47:34:07
36	Maniknagar	01711687761 25613416	Meter Exchange,,	Good	Excellent	02-12-2021	47:31:09
37	Maniknagar	01711687761 25613401	Meter Exchange,,	Good	Excellent	02-12-2021	47:30:44
38	Maniknagar	01711687761 25548081	Meter Exchange,,	Good	Excellent	02-12-2021	47:30:17
39	Maniknagar	01711687761 25613441	Meter Exchange,,	Good	Excellent	02-12-2021	47:29:56
40	Maniknagar	01711687761 25548151	Meter Exchange,,	Good	Excellent	02-12-2021	47:30:08
41	Maniknagar	01720578473 21881356	Tariff Change,,	Good	Excellent	02-12-2021	47:26:13
42	Maniknagar	01712034533 10651559	Meter Exchange,,	Good	Excellent	02-12-2021	47:25:08
43	Maniknagar	01817601261 25623907	Meter Exchange,,	Good	Excellent	02-12-2021	47:24:57
44	Maniknagar	01680168350 10651575	Meter Exchange,,	Good	Excellent	02-12-2021	44:26:02
45	Maniknagar	01914627118 21726541	RC/DC Bill,,	Good	Excellent	02-12-2021	44:14:00
46	Maniknagar	01625219768 25585347	RC/DC Bill,,	Good	Excellent	02-12-2021	07:16:53
47	Maniknagar	01771859972 11001456	Manual Bill Ledger,,	Good	Excellent	02-12-2021	05:29:43
48	Maniknagar	01817108096 21521283	RC/DC Bill,,	Good	Excellent	02-12-2021	02:47:14
49	Motijheel	01716992528 10517213	Account Closure,,	Good	Excellent	02-12-2021	570:51:19
50	Motijheel	01710330006 10473576	Others,,	Good	Excellent	02-12-2021	551:12:15
51	Motijheel	01678024386 10213508	Account Closure,,	Good	Excellent	02-12-2021	504:01:25
52	Motijheel	01715282925 10131463	Clearance Certificate,,	Good	Excellent	02-12-2021	503:02:10
53	Motijheel	01713005497 10436764	Meter Exchange,,	Good	Excellent	02-12-2021	405:09:51
54	Motijheel	01673545884 10536116	Tariff Change,,	Good	Excellent	02-12-2021	431:37:22
55	Motijheel	01927001004 10254346	Name/Address Change,,	Good	Excellent	05-12-2021	318:00:34
56	Motijheel	01680306039 1027	Name/Address Change,,	Good	Excellent	05-12-2021	119:27:34
57	Motijheel	01715077408 10465128	Meter Exchange,,	Good	Excellent	05-12-2021	455:14:42
58	Shyampur	01756337761 22929699	Name/Address Change,,	Good	Excellent	05-12-2021	71:33:51
59	Shyampur	01706520242 24596690	Construction Bill Closed,,	Good	Excellent	05-12-2021	98:12:09
60	Shyampur	01918131775 22758577	Name/Address Change,,	Good	Excellent	05-12-2021	117:01:56
61	Shyampur	01957279441 22854354	RC/DC Bill,,	Good	Excellent	05-12-2021	119:24:36

62	Maniknagar	01929460878 21872431	Meter Exchange,,	Good	Excellent	06-12-2021	121:03:27
63	Maniknagar	01714319332 21584493	Meter Exchange,,	Good	Excellent	06-12-2021	01:21:18
64	Maniknagar	01932019707 25547429	Meter Exchange,,	Good	Excellent	06-12-2021	95:03:48
65	Maniknagar	01716329882 21569733	Meter Exchange,,	Good	Excellent	06-12-2021	27:16:59
66	Maniknagar	01613303020 21547446	Suplimentary Bill,,	Good	Excellent	06-12-2021	24:21:38
67	Maniknagar	01714319332 21584493	Penal Bill,,	Good	Excellent	06-12-2021	22:02:21
68	Lalbag	01999944180 12013239	Pre Paid Card Lost,,	Good	Excellent	06-12-2021	24:36:23
69	Lalbag	01957809736 11645780	Clearance Certificate,,	Good	Excellent	06-12-2021	26:03:55
70	Lalbag	01917251675 11641307	Clearance Certificate,,	Good	Excellent	06-12-2021	26:22:41
71	Lalbag	01739069596 11929966	Pre Paid Card Lost,,	Good	Excellent	06-12-2021	27:13:29
72	Lalbag	01999944180 12013046	Pre Paid Card Lost,,	Good	Excellent	06-12-2021	28:17:07
73	Lalbag	01911394641 11834351	Manual Bill Ledger,,	Good	Excellent	06-12-2021	95:04:03
74	Lalbag	01711523401 10238486	Solar Inspection,,	Good	Excellent	06-12-2021	95:20:26
75	Lalbag	01310543971 12043891	Shutdown Bill,,	Good	Excellent	06-12-2021	97:49:17
76	Lalbag	01712819083 12028345	Pre Paid Card Lost,,	Good	Excellent	06-12-2021	98:23:53
77	Lalbag	01937029092 11653940	Others,,	Good	Excellent	06-12-2021	99:01:08
78	Lalbag	01880433577 11968371	Pre Paid Card Lost,,	Good	Excellent	06-12-2021	99:47:37
79	Lalbag	01716059054 12127678	Meter Exchange,,	Good	Excellent	06-12-2021	100:03:17
80	Lalbag	01726252810 11764251	Meter Exchange,,	Good	Excellent	06-12-2021	100:04:57
81	Lalbag	01777365098 11646098	Meter Exchange,,	Good	Excellent	06-12-2021	101:11:03
82	Lalbag	01782552661 12064676	Name/Address Change,,	Good	Excellent	06-12-2021	118:33:17
83	Lalbag	01683068555 12098079	Shutdown Bill,,	Good	Excellent	06-12-2021	119:59:51
84	Lalbag	01711286567 12081286	Meter Exchange,,	Good	Excellent	06-12-2021	123:35:59
85	Maniknagar	01673787450 21777455	Construction Bill,,	Good	Excellent	06-12-2021	121:07:37
86	Maniknagar	01670884249 21742842	Construction Bill,,	Good	Excellent	06-12-2021	121:07:57
87	Lalbag	01942519377 11885591	Clearance Certificate,,	Good	Excellent	06-12-2021	96:52:57
88	Lalbag	01535853502 12064201	Clearance Certificate,,	Good	Excellent	06-12-2021	01:28:13
89	Lalbag	01777187563 11884553	Meter Transfer,,	Good	Excellent	06-12-2021	01:36:29
90	Lalbag	01715795944 11984085	Meter Exchange,,	Good	Excellent	06-12-2021	04:03:55
91	Maniknagar	01714319332 21584493	RC/DC Bill,,	Good	Excellent	06-12-2021	01:20:09
92	Maniknagar	01714319332 21584493	Meter Testing,,	Good	Excellent	06-12-2021	01:20:47
93	Maniknagar	01929460878 21872431	Meter Testing,,	Good	Excellent	06-12-2021	121:02:30
94	Maniknagar	01726020905 21654110	New Application,,	Good	Excellent	07-12-2021	120:48:48

95	Maniknagar	01726020905 21654110	Others,,	Good	Excellent	07-12-2021	120:47:40
96	Maniknagar	01726020905 21654110	Others,,	Good	Excellent	07-12-2021	120:45:21
97	Maniknagar	01711420363 25746599	Meter Exchange,,	Good	Excellent	07-12-2021	23:43:10
98	Maniknagar	01711420363 25746599	Meter Testing,,	Good	Excellent	07-12-2021	23:42:46
99	Maniknagar	01711420363 25746599	Shutdown Bill,,	Good	Excellent	07-12-2021	23:42:10
100	Shyampur	01719437481 24594995	RC/DC Bill,,	Good	Excellent	07-12-2021	45:37:26
101	Shyampur	01684293351 22557256	RC/DC Bill,,	Good	Excellent	07-12-2021	44:26:07
102	Shyampur	01912174643 24619829	Meter Exchange,,	Good	Excellent	07-12-2021	21:23:56
103	Lalbag	01818611621 11730384	Service Wire Change,,	Good	Excellent	08-12-2021	24:11:25
104	Lalbag	01934742163 11656951	Name/Address Change,,	Good	Excellent	08-12-2021	43:04:19
105	Mugdapara	01615360006 25767106	No Electricity (single),No Electricity (single),	Good	Excellent	09-12-2021	00:03:23